



accident **FORGIVENESS**

LIFE HAPPENS...*we've got you covered!*

Fabric Protection PLUS from LEADERS

Fabric Protection PLUS combines our incredible 4 Year Fabric Protection Warranty PLUS Accident Forgiveness; offering coverage above and beyond the manufacturer's warranty, backed by Leaders.

ACCIDENT FORGIVENESS EXCLUSIONS

Accumulation of stains, soil buildup over time, perspiration, hair and body oil, mold and organic growth, normal wear and tear and commercial use are not covered by this protection plan. It is expected that effort will be given toward basic maintenance of the product.

IMPORTANT CARE INSTRUCTIONS

FABRIC: Even with fabric protection applied, it is still important to perform regular maintenance by vacuuming to remove soil build up. Attempt to clean up spills when they happen. If you have your upholstery professionally cleaned, you will not void your 4 year warranty.

FURNITURE: To extend the life of your indoor/outdoor furniture please reference the care & maintenance guidelines and suggestions provided by the manufacturer. If you have any questions, please contact us.

Always test your cleaning method in an inconspicuous area before cleaning or removing stains or buildup. If color lifts or fades, **DO NOT PROCEED. CONTACT LEADERS FOR FURTHER INSTRUCTION.**

WHAT'S COVERED FOR INDOOR & OUTDOOR FURNITURE

Food Stains Including Gum & Beverage; Human Body Fluids from Saliva, Urine, Stomach Fluid or contents and Blood; Pet Body Fluids from Saliva, Urine, Stomach Fluid or contents and Blood; Accidental Rips & Tears, Cuts, Punctures, Burns, Lipstick, Nail Polish & Nail Polish Remover, Cosmetics, Lotions, Bleach and Caustic Solutions, Paint, Crayon, Glue, Tar, Wax, Ink, Marker, Dye, Grass and Mud Stains, Grease, Motor Oil, Heat Rings and Liquid Marks, Dents and Gouges that Penetrate the Finish, Scratches that Penetrate the Finish, Checking and Bubbling of the Finish Due to an Incident and Loss of Silvering On Mirrors.



PRIOR TO CALLING

1. Try and find your original receipt. If you cannot, we can look you up.
2. Have the date and time when the spill occurred. It will be helpful if we know what caused the stain.

HOW TO PLACE A SERVICE CALL

Call 888-705-4001 or claims@furniturecareprotection.com to request service for the stain or damage.

TERMS OF SERVICE

This extended protection plan applies only to the original purchaser of new residential use furniture from Leaders. The protection plan is for a period of 4 years from the date of delivery and is not transferable if the furniture is sold to a third party. If staining or damage occurs within the plan period and the damage cannot be removed or repaired, Leaders will replace the affected item or refund the purchase price of the plan agreement, at Leaders discretion. **Once an item has had a claim then it is no longer covered and no longer eligible to be covered by an existing or new policy.**

LEADERS CUSTOMER SERVICE

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underwritten by 

Furniture Care
PROTECTION

ALL STAINS OR DAMAGE MUST BE REPORTED WITHIN FIVE (5) DAYS.