



*fabric* DEFENSE

LIFE HAPPENS...*We've got you covered!*



## WARRANTY EXCLUSIONS

Accumulation of stains, soil buildup over time, perspiration, hair and body oil, mold and organic growth are not covered by this warranty plan. Outdoor use is not covered by this warranty.

Fabric treated with Leaders 4 Year Fabric Protection offers excellent resistance to staining and improves the ability to remove soiling on fabrics. Once the Leaders Fabric Protection is applied, soil, dirt and stains should not penetrate the fibers of the fabric. On most fabrics, spills will bead up; on an open or loose weave fabric, spills will pass through the fabric without staining. Indoor use is covered by this warranty; outdoor use is not covered. The improved ability to clean soiled and stained fabric will make cleaning easier, helping your furniture retain that "new look" longer.

## IMPORTANT CARE INSTRUCTIONS

Even with fabric protection applied, it is still important to perform regular maintenance on your fabric by vacuuming to remove soil build up. If you have your upholstery professionally cleaned, you will not void your 4 year warranty.

Leaders carries our own Fabric Protection Warranty because the product works. We want you to clean your cushion and keep your set looking great, not worry about a third party insurer telling you cleaned your cushion wrong and voiding your warranty. If you try cleaning and are unsuccessful, call us for additional solutions.

**1. FOR LIQUIDS:** Absorb as much as possible by blotting, never rubbing, with a clean, absorbent, white cloth or paper towel. Never force liquid through the fabric.

**2. FOR SOLIDS or SEMI-SOLIDS:** Remove the excess material by gently scraping with a butter knife toward the center of the stain. Once you remove as much solid as possible, use a good cleaner like Zep Upholstery Cleaner or Spot Shot. Both can be found at a home improvement center.

## CUSTOMER SERVICE

6303 126th Avenue North • Largo, FL 33773

**(877) 538-5783**

**[solutions.center@leadersfurniture.com](mailto:solutions.center@leadersfurniture.com)**

Always test your cleaning method in an inconspicuous area on your fabric before cleaning or removing your stain. If color lifts or fades, **DO NOT PROCEED. CONTACT LEADERS FOR FURTHER INSTRUCTION.**

### PRIOR TO CALLING Leaders

1. Try and find your original receipt. If you cannot we can look you up in our system.
2. Have the date and time when the spill occurred. It will be helpful if we know what caused the stain.

### TERMS OF SERVICE

This extended protection plan applies only to the original purchaser of new residential use furniture from Leaders. The warranty is for a period of 4 years from the date of delivery and is not transferable if the furniture is sold to a third party. If staining or damage from normal household use occurs within the warranty period and the stain cannot be removed, Leaders will replace the affected item or refund the purchase price of the service agreement, at Leaders discretion.

### COVERAGE FOR FABRIC PROTECTION PROGRAM

1. Any food or beverages normally consumed by humans.
2. Human and pet bodily fluids (except feces) and vomit.

**ALL STAINS OR DAMAGE MUST BE REPORTED TO CUSTOMER SERVICE WITHIN FIVE (5) DAYS.**